

Frallarenza's Guests Rules

The meaning of these rules is to avoid all kinds of dangers and annoyance to all the people and animals staying at Frallaranza, respect the environment and avoid unnecessary waste of precious natural resources

1 - At Home

- **Be careful with the mosquito nets of both door and windows:**
Always use the handle and NEVER use the feet, fists or sharp objects!
If you damage it you will be charged 80 euro for the repair.
- **Don't throw the cigarette butts in the garden:** Nobody likes to walk in a dump, and we do not like to pick them up!
- **Please, don't smoke in the bedrooms:**
People arriving after your stay would find a stinky house!
- **Water is a precious (and expensive) commodity: let's not waste it!**
- Please, do not throw sanitary towels or cotton swabs in the toilet, use the bin
- Please, turn on the extractor hood when cooking

2 - ... *Still At Home*

- **Fireplace:** If you have no experience ask us for advice, and in any case, please, strictly follow these rules:
 - **It is forbidden to cook in the fireplace:** it can only be lit for its beauty, there is a barbecue in the garden for that purpose
 - **Use the chain to open the hood before lighting the fire**
 - **It is forbidden to use alcohol,** use firelighters instead
 - Light the fire by placing the firewood as deep as possible in the back corner of the fireplace
 - Add a maximum of two pieces of firewood at a time, the wood in the box should last you at least 12 hours
 - Never let the flames get too high, **it is dangerous**
 - When you go to sleep, push the embers deep in the back corner of the fireplace to avoid smoke inside the house, **it is dangerous**
 - Do not clean the fireplace: we will take care of it at your departure or upon request
 - Ask us for firewood: we'll give you a box (about 30 kg) for 10 euros

3 - Air Conditioning and Heating system

Summertime:

Help us keep the house cool without wasting energy!

The windows and the door must remain closed all day to prevent the house from heating up.

Open them no more than few minutes for the normal daily air change, early in the morning or late in the evening when the outdoor temperature is cool.

Air conditioning is set to 24°C (75°F) and works twenty-four hours a day.

If you leave the windows open on daytime we will turn off air conditioning to avoid wasting energy

Wintertime:

Help us keep the house warm without wasting energy!

The windows and the door must remain closed all day and night to prevent the house from cooling down.

Open them only for the normal daily air change.

When you go out don't forget to close the windows, bathroom window included.

Heating is set to 21°C (70°F) during the day and 20°C (68°F) at night.

If you leave the windows open during the day we will turn off the heating to avoid wasting energy

4 - At the Swimming Pool

- **It is forbidden to dive:** the pool is not deep enough!
- The water is 80cm deep in the semicircle part and it's suitable for young children, while the rectangular part is 120 cm deep towards the steps side and goes up to a maximum of 140 cm in the opposite side
- **Children under 14yo must be attended by an adult**
- **Take a quick shower immediately before entering the water, but don't waste it, water is a precious resource!**
- **The sunscreen indelibly stains the sheet on the edge of the pool:** use it as little as possible and wait until it is well absorbed before entering the water
 - Please, tie back long hair before going into the pool
- **Do not bring your dog to the pool area**
- **Please, do not bring our bathroom towels to the swimming pool, bring your own beach towels**
- **Opening time: 9,00 - 20,00** The pool gets covered up for the night to keep the water warm, in the morning we clean the bottom
- If you want to swim in the evening, please ask us at the latest in the afternoon, we will leave it uncovered and turn on the lights in the garden and in the pool
- Help us keep the water clean: if you walk barefoot on the lawn, please rinse your feet at the shower tap
- Do not leave floating objects when you come out of the water, they hinder the surface cleaning system towards the skimmers
- Please, do not play football on the lawn of the swimming pool, the plants and those who want to relax will be grateful!
- Please, if there are other guests in the pool do not play any games in the water that may disturb them

5 - Dogs, cats, and pets

Both dogs and cats live with us at Frallarenza. Obviously our cats are free to wander however and whenever they like.

Pets are not allowed if you didn't talk about it with us before booking. Only our explicit written permission by email authorizes you to bring your pet to our agriturismo.

Our authorization implies the acceptance of the following rules to be observed during your stay:

- We only accept dogs that are not aggressive towards cats
- Dogs must be kept on a leash at all times, never left them free or alone
- Do not bring your dog to the pool area, it is not hygienic and can be annoying to others
- Collect the dog's needs with the dedicated scoops in the garden, you can throw them in the woods where they don't bother
- Do not leave the dog alone in the apartment if you are not sure that it cannot do damage
- The dog must sleep inside the apartment
- If you can't avoid him from getting on the beds and sofas, put a protective cloth; if you don't have it, we'll give it to you
- Make sure she/he does not bark constantly, especially at night